

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants: Craig Reding et al.

Case: NYNEX-27/CIP3

Serial No.: 09/154,965

Filed: Sept. 17, 1998

Group Art Unit: 2642

Examiner: William J. Deane

Title: Methods and Apparatus for Automating the Servicing  
of Telephone Calls Including Calls Requesting  
Directional and/or Other Types of Information

Assistant Commissioner For Patents  
Washington, D.C. 20231

S I R:

AMENDMENT

IN THE SPECIFICATION:

Please delete the current content of the Related  
Applications section found on page 1, lines 3-11 and insert  
in its place:

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This application is a continuation-in-part of  
pending U.S. Patent Application S.N. 09/154,014, filed  
September 16, 1998, which claims the benefit of U.S.  
Provisional Application No. 60/059,081, filed September 16,  
1997.

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# FACSIMILE COVER SHEET

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From: Michael P. Straub, Esq.

Date: September 7, 2001

Number of Pages Including Cover: 34

MESSAGE: FORMAL SUBMISSION OF:  
1.) Transmittal (in duplicate); and  
2.) Amendment

Applicants: Craig Reding et al.  
Case: Nynex-27CIP3  
Serial No.: 09/154,965

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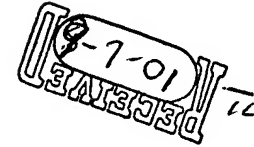
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IN THE UNITED STATES  
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Attorney Docket No.: Nynex-27/CIP3

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S I R:

AMENDMENT AND FEE TRANSMITTAL

Attached hereto is a responsive amendment. No  
fee is believed due.

Extension(s) of Time:

X Applicants believe that NO extension of time  
is necessary. If an extension of time is  
necessary, the applicants respectfully request  
such an extension and authorize the office to  
charge any fees related to such extension, to the  
deposit account of STRAUB & POKOTYLO, deposit  
account number 50-1049. To facilitate that

charge, a duplicate copy of this letter is enclosed herewith.

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Respectfully submitted,

Sept. 7, 2001

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